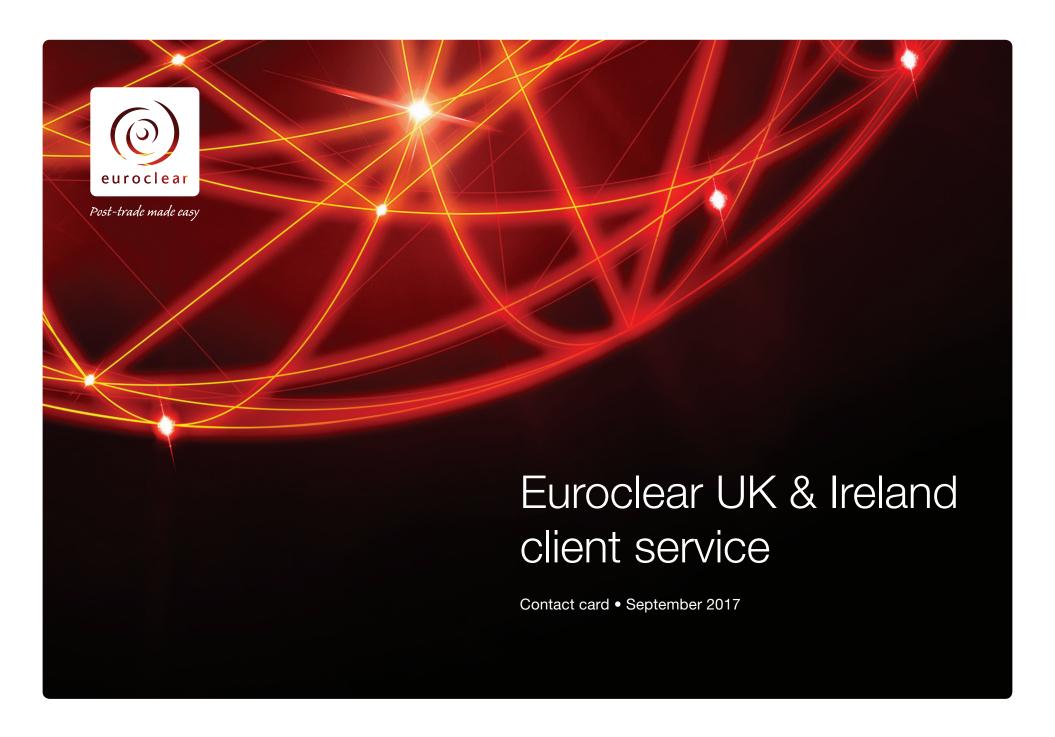
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### **UK Client Contact Centre**

Your client support help desk is available between 05:00 and 20:00 every business day.

#### client\_service\_london@euroclear.com

**+44 (0)8459 645 648** and select:

Option 1 > TNT

Option 2 > SWIFT

Option 3 > BT

Option 4 > CREST System Client Service

Option 5 > EUI Client Testing Team

Option 6 > EMX Message System Client Service

## **EUI Client Testing Team**

The EUI Client Testing Team can advise you on all your testing requirements.

#### eui-client-testing@euroclear.com

For testing related to:

- CREST system +44 (0)8459 645 648
   (select Option 5 > EUI Client Testing Team)
- EMX Message System +44 (0)207 849 0116

### Payment banks

Payment bank arrangements are bilateral contracts outside of Euroclear UK & Ireland. For more information, please contact:

<b>Bank of America Merrill Lynch</b> Holly Benz	+49 (0)69 5899 1142
<b>Bank of Scotland</b> Peter Dehaan	+44 (0)20 7356 2401
<b>Barclays Bank plc</b> David Gaselee	+44 (0)20 7116 5524
<b>Citibank N.A.</b> Peter Stewart	+44 (0)20 7500 2959
<b>Deutsche Bank A.G.</b> Neil Gemmell	+44 (0)20 7541 4993
HSBC Andrew Gosling Simon Walker	+44 (0)20 3359 4524 +44 (0)20 7992 1476
<b>Lloyds TSB Bank plc</b> Peter Dehaan	+44 (0)20 7356 2401
NatWest Bank Royal Bank of Scotland Neil Sharp	+44 (0)20 7085 4778
UBS Sara Loftus Marie Ellis	+44 (0)20 7567 3849 +44 (0)20 7567 6095

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# Sales & Client Relationship Management

Your dedicated account contact can help you with all your queries:

**Nigel Cornall** +44 (0)20 7849 0340 Head of Relationship Management nigel.cornall@euroclear.com

**Matt Burt** +44 (0)20 7849 0741

matt.burt@euroclear.com

**Matt Clayton** +44 (0)20 7 849 0210

Matthew.clayton@euroclear.com

**Sarah Fairey** +44 (0)20 7849 0412

Sarah.fairey@euroclear.com

**Caroline Parsons** +44 (0)20 7849 0581

caroline.parsons@euroclear.com

**Sarah Wilson** +44 (0)20 7849 0037

Sarah.wilson@euroclear.com

**Group address** funds-crm@euroclear.com or eui-crm@euroclear.com

### Network providers

SWIFT +44(0)20 7762 2000 Tanja Haase tanja.haase@swift.com

**BT** +44(0)23 8026 7314 Kaiyee Burnet settlenet@bt.com

## Training

We provide bespoke in-house training and a range of public courses. To discuss your training needs, please contact:

**Peter Caldwell** +44 (0)20 7849 0031

peter.caldwell@euroclear.com

## Client Data Management

To discuss your membership application and the submission of your membership application forms, please contact:

+44 (0)20 7849 0997 uk-membership@euroclear.com

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- UK funds
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